

2012 - 2013

Annual Report






Message from the President and Executive Director

“Placing one foot in front of the other, I have climbed to higher lengths. Reaching beyond my limitations, to show my inner strength. No obstacle too hard, for this warrior to overcome. I’m just a man on a mission, to prove my disability hasn’t won.” – Robert M. Hensel, poet and advocate of persons with disabilities

And Guelph Independent Living (GIL) continues to climb to higher lengths. The Agency continues to maintain and even increase its services, researching new ones, and working together with other agencies to provide efficiencies across the system. Clients, staff, volunteers, donors, stakeholders, and funders continue to make it possible for GIL to offer some of the best services in the Waterloo Wellington Community Support Services Sector.

GIL is part way through its 2012-2014 strategic plan, aligned with the Waterloo Wellington Local Health Network’s (WWLHIN) plan, “acting in the best interest of residents’ health and well-being.”¹ As part of working with the plan, GIL is surveying clients this month about their thoughts, needs, and suggestions as we move forward together.

GIL is also involved in several forward-thinking groups looking at the integration of services for seniors with a number of Health Service Providers (HSPs) across the WWLHIN; the streamlining of Personal Support Worker services for high and low needs clients with the Waterloo Wellington Community Care Access Centre (WWCCAC); and, a review of Attendant Services for people with permanent physical disabilities being conducted by the WWLHIN. Expect results from all three activities this July.



Affordable housing also continues to be a focus for GIL by means of Willow Place – GIL’s 83-unit affordable housing project that contains a mix of Rent-Geared-to-Income and Market Rent units. Be sure to read the expanded section about Housing later in this report to see all changes and upgrades Victoria Park Community Homes has made over the last year.

We would like to thank all of the staff, volunteers, donors, stakeholders, and funders for their dedication and commitment to GIL – we couldn’t have done it without you!



Donna Lychwa
President



Joanne Young Evans
Executive Director, CAE

Notes

1. WWLIN’s 2013-2016 Better Health – Better Futures, The Local Integrated Health Service Plan for Our Community



Vision & Mission Statements

Vision

A premier Community organization serving people where they live.

Mission

We are committed to our clients living with dignity by delivering quality programs, housing, and supportive services.

History

Guelph Independent Living (GIL) is a non-profit agency incorporated under a different name in 1975. It advocated the reduction of barriers to community inclusion on behalf of adults with physical disabilities and supported the choice of its clients to remain in their own homes. Within ten years, the organization began providing attendant services in Assisted Living and on an Attendant Outreach basis. The Agency's mandate expanded in 2006 to include a homemaking program for seniors and adults with disabilities.

Today, GIL provides Assisted Living, Attendant Outreach, Home Help, Seniors' Assisted Living, and Seniors' Supported Living programs, as well as recreation and inclusion opportunities, to seniors and adults with permanent physical disabilities. Additionally, the organization owns and maintains Willow Place, an 83-unit affordable housing complex, which also serves as an Assisted Living site.

GIL values respect, dignity, and individuality by promoting freedom of choice and by encouraging the individuals' rights to make decisions, to direct services, and to establish and maintain personal lifestyles. The Agency is all about fostering community participation, removing barriers, and providing information, advocacy, and support services.

2013

- Expanded role with Community Care Access Centre (CCAC)

2012

- GIL trained as Master Trainer/Assessor agency in new interRAI CHA and Integrated Assessment Record (IAR) tools
- Assisted Living Program granted funding for one-year onsite pilot program at University of Guelph
- Administration Office moves to 255 Woodlawn Rd W, Suite 207

2011

- Aging at Home Program receives base funding

2010

- Shared Model of Care begins with CCAC
- Outreach Program partnership with Independent Living Centre of Waterloo Region begins
- GIL becomes approved Overflow Provider for CCAC

2009

- GIL pre-qualifies for RFP proposals in Personal Support Services with OACCAC (Ontario Association of Community Care Access Centres)

2008

- Aging at Home Program begins

2007

- GIL begins contracting with CCAC
- Home at Last Program begins

2006

- Home Help Program begins

2004

- Assisted Living Program at Twin Towers transfers to 87 Neeve Street

1993

- Outreach Program begins at University of Guelph

1991

- GIL builds Willow Place
- Assisted Living Program begins at Willow Place

1985

- Outreach Program begins

1984

- Assisted Living Program begins at Twin Towers

1975

- GIL started under a different name

Programs & Services

Home Help is a brokered homemaking program matching eligible clients with screened homemakers who assist with light housekeeping, meal preparation, and shopping.

Attendant Outreach provides prescheduled attendant services to adults with disabilities living in their own homes.

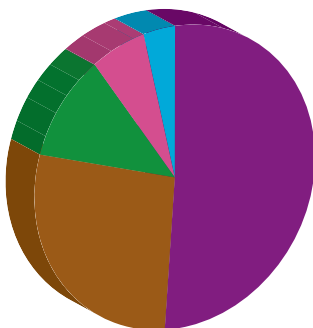
Assisted Living provides 24-hour attendant services to adults with disabilities within integrated, accessible apartment buildings.

Seniors' Assisted Living helps seniors live independently in their own apartments by providing support services and 24-hour emergency response.

Seniors' Supported Living promotes wellness and improves the quality of life for seniors living in selected seniors' buildings in Guelph.

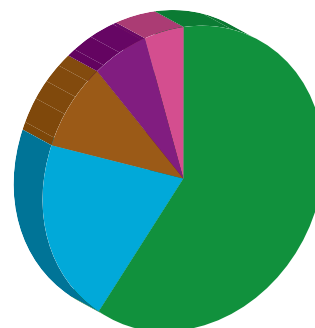
Recreation & Inclusion Programs provide vacation, social, and recreational opportunities for clients.

WWLHIN Funded Health Staff by Program



- 51.2% Assisted Living
- 28.5% Outreach
- 10.7% Administration
- 6.0% Seniors' Assisted Living
- 3.6% Seniors' Supported Living

Health Clients by Program

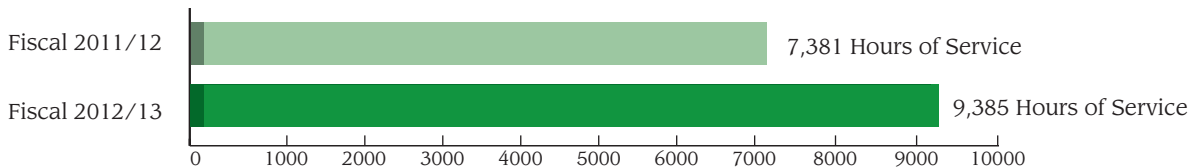


- 60.4% Home Help
- 20.3% Seniors' Supported Living
- 8.8% Outreach (including CCAC)
- 6.2% Assisted Living
- 4.3% Seniors' Assisted Living

To demonstrate the level of growth GIL is managing, here is a summary of the program that saw a significant increase in client services:

Home Help

27.2% increase



GIL also contributed to the WWLHIN strategic priorities with 123 Emergency Department (ED) deflections, 23 Alternate Level of Care (ALC) reductions, and 14 clients choosing to remain independent and not transferring into Long-Term Care (LTC).

ALC & LTC numbers are for Assisted Living and Outreach only (not Supported Living). ED deflections encompass all programs.

Health and Safety

Health and Safety training, programs, and policies have always been paramount in GIL's culture. The Joint Health and Safety Committee (JHSC) reaped its due rewards this year after the Agency participated in a comprehensive Health and Safety Audit conducted by the Public Services Health and Safety Association (PSHSA).

With the goals of identifying strengths and areas of opportunity in managing Health and Safety at GIL in mind, the JHSC hoped to better the usual compliance benchmark of 50% for a first time audit. The Agency surpassed expectations and impressed the PSHSA auditors with scores of 65% in Documentation and 81% in Interviews of Staff, Managers, Supervisors, and JHSC members.

The result was the development of a Continual Improvement Action Plan that provides a road map for next two to three years and a resounding validation of the exceptional Health and Safety environment GIL and the JHSC continue to build.

Housing

Victoria Park Community Homes continued providing property management services for GIL in 2012/2013. Some key accomplishments for the clients and tenants at 238 Willow Road included completing roof repairs, removing outdoor tripping hazards, adding new light fixtures, painting and improving exterior amenities (garbage, cigarette, pet stations), facilitating pre-authorized payments for tenants' rent, upgrading the mechanics of the elevators as per Technical Standards and Safety Authority requirements, and recently ordering new exterior signage.

Victoria Park Community Homes is a private non-profit housing corporation with a dedicated team of board volunteers and staff.

Financial Report - Health

Guelph Independent Living - Health Summary Financial Summary as of March 31, 2013

Revenues and Expenditures

	Actual YTD	Previous YTD
Revenue:		
MOHLTC Program Subsidy	2,445,135	2,445,135
Fundraising	17,199	13,032
Outreach Services Fees (CCAC, ILC, Home at Last)	418,193	333,788
Inter RAI CHA project	0	13,700
United Way Funding - U of G Outreach	28,500	0
United Way Funding	10,735	10,735
Investment Income	15,901	6,671
Total Revenue	2,935,663	2,823,061
Expenses:		
MOHLTC Program Related Expenditures	2,445,132	2,444,071
Outreach Service Expenditures	284,301	262,817
United Way - U of G Outreach	29,708	0
Inter RAI CHA project	0	22,352
Non Program Expenditures (Reorg., Consumer Spend & Board)	137,554	63,150
Total Expenditures	2,896,695	2,792,390
YTD Surplus/(Deficit)	38,968	30,671
Repayable Surplus to Ministry	3	1,064
Endowment Fund Income	9,028	1,830
Net Surplus/(Deficit)	47,993	31,437

Assets and Liabilities

Assets:		
Current Assets	578,725	528,699
Restricted Endowment Fund	271,810	262,782
Total Assets	850,535	791,481
Liabilities:		
Current Liabilities	319,022	307,964
MOHLTC Payable	1,089	1,086
Unrestricted Operating Fund	258,614	219,649
Restricted Endowment Fund	271,810	262,782
Total Liabilities	850,535	791,481

This summary comes from GIL's audited financial statements for April 2012 to March 2013. For complete financial statements, call (519) 836-1812 or contact info@guelphindependentliving.org.

Financial Report - Housing

Guelph Independent Living - Housing Summary Financial Summary as of March 31, 2013

Revenues and Expenditures

	Actual YTD	Previous YTD
Revenue:		
County of Wellington Operating Grant	765,320	744,448
Rent (Market, RGI and Agency)	382,837	384,153
Laundry, Parking & Other Income	32,116	38,034
Investment Income	1,159	1,108
Total Revenue	1,181,432	1,167,743
Expenses:		
Operational Expenses	644,298	627,897
Interest on Long Term Debt	190,634	206,390
Taxes and Utilities	232,804	241,099
Transfer to Reserve Fund	51,572	49,570
Total Expenditures	1,119,308	1,124,956
YTD Surplus/(Deficit)	62,124	42,787
Subsidy Repayable	40,852	3,792
YTD Surplus (Deficit)	21,272	38,995

Assets and Liabilities

Assets:		
Current Assets	347,104	292,978
Capital Assets	7,515,913	7,877,317
Restricted Capital Fund	469,593	492,641
Total Assets	8,332,610	8,662,936
Liabilities:		
Current Liabilities	536,141	487,087
Long Term Debt	7,138,309	7,515,913
Unrestricted Operating Fund	188,567	167,295
Restricted Endowment Fund	469,593	492,641
Total Liabilities	8,332,610	8,662,936

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Board of Directors

From June 2012 to June 2013, the Board of Directors consisted of:

Donna Lychwa – President

Keree Green – Vice President

Kevin O’Hara – Past President

Norm Moisan – Secretary, Treasurer

Julie Reid – Director at Large

Patricia Stiles – Director at Large

Years of Service Awards

25 years

Lisa Hubers

15 years

Maria Canaon

Connie Gies

Lisa McKee

Brandi Wood

10 years

Kimberly Robinson

Laura Webster

5 years

Maria Slater

Ethical Code



GIL believes that transparency and accountability are essential to the Agency's success. With this in mind, GIL joined Imagine Canada's Ethical Code Program. Imagine Canada's Ethical Fundraising and Financial Accountability Code lays out a set of standards for charitable organizations to manage and report their financial affairs responsibly. For more information, visit www.imaginecanada.ca.

Contact Us



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