

Here Is How It Works!

1. Contact Accessibility Services for a volunteer application & fill it out. Don't forget to include your 3 references!
2. After you return the application form, Accessibility Services will contact you to set up an interview
3. You then attend an interview to assess suitability for the One2One Program
4. We will then contact your 3 references and, if everything goes well, we set up a training date and discuss your availability
5. You then respond with which date and time works best with your schedule
6. In the days before the program starts, you will be contacted by Accessibility Services with all of the details you need to know about the participant you will be working with
 - If you are not contacted, please call Accessibility Services directly at (519) 822-1260 ext. 2606

Contact Us!

For further information or to enrol as a One2ne volunteer please contact Accessibility Services at:
(519) 822-1260 ext. 2606
or by TTY at (519)-837-5688

Mailing Address

City Hall
Community and Social Services
1 Carden Street
Guelph, ON
N1H 3A1



Leisure Support for Persons with a Disability

What is the One2One Program?

The One2One program is a service designed to provide volunteer support to people with disabilities in a City recreation program.

Our Vision

To facilitate the provision of recreation opportunities for individuals with disabilities, so that all individuals have the opportunity to participate in recreation programs and/or activities of their choice.

Our Goal

To provide One2One volunteer support to persons with a disability who require varying levels of assistance to access and participate in various recreation programs.

Program Participants

Persons with a disability who are unable to independently access recreation programs without support. No age restriction is in place.

Volunteer Qualifications

- An interest in working with people with disabilities,
- An enjoyment in participating in recreation activities,
- Possess qualities of reliability, responsibility, & commitment,
- 15 years of age or older,
- A time commitment based on the duration of the participants program; and
- A desire to have FUN!!!!

Reasons to Volunteer with One2One

- To make a significant contribution to the community.
- Acquire a greater knowledge and understanding of assisting persons with disabilities.
- To make an important contribution to the integration of individuals with disabilities.
- To participate in a valuable and rewarding partnership.
- To have fun and meet people!

How a Volunteer is Requested

A family requests a One2One volunteer when registering for a program by checking off the box stating "One2One volunteer required to participate" on the registration form. Accessibility Services receive the request and gathers details about the participant and the program that they will be attending. Accessibility Services will then match the participant with a volunteer.

